

Outline

Review of data on ambulance crashes and safety standards and guidelines that exist for the ground EMS

I Identification of ground EMS transport safety issues, hazards and areas of risk to patients, providers and public

I Highlight unacceptable mythology and challenges to advancing EMS transport safety

V Profile innovation, new safety technologies and strategies and knowledge transfer to enhance safety and reduce risks of ground EMS and patient transport

Real world answers to real world questions -

- What features will enhance safety of my new vehicle purchase?
- What color scheme do I want on my vehicle to make it safest?
- Do I need a helmet, and if so which one?
- What policies offer the safest system?
- How do I get my team to address safety issues?
 What data should I collect when something goes wrong, and how to analyze it?

Emergency Medical Service Transport

- What are the transport safety issues that pertain to this important public service and public safety industry?
- What do we know of the risks and hazards and how can we measure these ?
- How can the safety of this transport system be optimized?

Your Interactive Handout awaits you online at...

www.objectivesafety.net

This WILL be FAST!! No need to take any notes – all text slides will be awaiting you in your online Handout



Firstly!





A devastating tragedy...

- An ETT down the wrong hole may kill your patient and be a terrible burden for the pts family and for the medic involved
- BUT an EMS crash can kill all involved AND wipe out an EMS systems response capacity......

Ambulance Transport Safety

- Emergency care, public heath, public safety, and patient transportation.
- Important Principle: Ambulance transport safety is part of a system, the overall balance of risk involves the safety of all occupants and the public
- All get home safely

In a nutshell

Am here to try to save you Lives Time and Money

Safety oversight of what and by whom

- Vehicle Safety
- Vehicle Design
- Transportation systems safety
- Safety Equipment Design
- Vehicle and Safety Equipment
- Testing and Standard development Safety policies

There are more safety standards for moving cattle than for moving patients



Is there an acceptable rate of morbidity and mortality for pre-hospital transport systems??

USA EMS data

In the USA*

- ~ 50,000 vehicles
- ~ 5,000 crashes a year
- One fatality each week
- ~ 2/3 pedestrians or occupants of other car
 Approximately 4 child fatalities per year
- ~10 serious injuries each day
 Cost estimates > \$500 million annually
- ► USA crash fatality rate/capita 35x higher than in Australia

Is it your service's tragic year?

- ► ~ 50 fatalities a year
- ▶ 15,000 EMS services
- Each year one in 300 services experiences a fatality

Creating a Safety Culture

within a company must start with upper management's commitment to safety

- Awareness
- Training
- Incentive

Safety - Why now?

- Operating optimally in a transportation environment that is largely devoid of specific safety standards for the hazards and risks present
- Bridge the gap between what technical information exists and what is accessible and applied to EMS

the EMS transport process

- communications/dispatch the patient restraining device/seat transporting device/gurney paramedics/transport nurses, doctors & family patient monitoring equipment clinical care & interventions routerctive equipment
- the vehicle the vehicle the road users

The Emergency Department (ED)









Impact and energy transfer its all about time - $E = \frac{1}{2} mv^2$

Duration of a vehicle crash impact is 60-80 milliseconds – the duration of a blink



Thursday July 5th 2007..... Paramedic Allan Parson's killed NEWS CENTER edic Killed In Turner Ambulance Crash ten fallen Manzari (1934),



...I'd like to know what can be done so this never happens again "

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sted By Gancemed at July 5, 2007 4149 PM (Suggest Removal) mad: It would ha non fast if they can over my family member on their ay no another's family member...

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2 weeks later... Friday July 20th 2007 The worst ambulance crash in USA history

Five Killed in Crash of Ambulance and Semi July 21, 2007 08:20 AM EDT

	The Highway Patrol says three EMS workers were billed. They were identified as 64 year-
VAN WERT, OHIO (AP) The Ohio State Highway Patrol continues to investigate the crash of an ambulance that killed five people Friday night, including three emergency medical technicians. Troopers say the ambulance was broaddided by a semitralier in	where allows, many smith, 31-year-old Head M-Coulyal and 25-year-old Kelly Rager. The two patient were also kield. They were identified as 64- year-old Robert Wells 60-year-old Armelda Wells of Hicksville.
Crane Township, about 65 miles southwest of TOledo.	Another emergency medical technician, Matt. McDougall, and the truck driver, Geräld Chapman, Jr. of Indiana, were both taken to
The ambulance, with four Antwerp Emergency Medical Services workers aboard, was taking two victims from an earlier car crash to a	the hospital. It's not yet clear whether they suffered any injuries.
hospital. Troopers say it was broadsided by a tractor-trailer at the intersection of County	Authorities have not said who had the right of way at the rural intersection nor have they

had the right of or have they ncy siren and r-trailer at the intersection of County 176 and County Road 87. The ance then burst into flames. way at the rural inters said if the ambulance's lights were turned on.

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and give send news com-	
AUDION SP. They are here such	
Emergency personnel thr	oughout the region are also shocked and mourning their own.
"That's one of our worst s Department.	cenarios when it's one of our own," said Con Shuherk of the Payne Fire
*Everyone is a brotherhoo	d," said Friend. "Everybody looks after everybody."
Randy Shaffer, director of a deep impact.	Paulding County Emergency Management Agency, said the accident has ha
	rgency personnel in the county," he said. " <u>We know it could happen at any</u> our newsletter. We just don't think it's going to happen to us."
Shaffer said when a call o squad in the county active	ame in that an ambulance was involved in an accident Friday, "I think every ated."

June 17th 2008

a paramedic and a patient killed















Ap	ril 20, 20	08??
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State News		
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September 15, 2009

...this week

Minnesota - June 20, 2009

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August 2009 - Impaired...

EMSRESPONDER

News Training Hultzenda Bu

Kentucky EMT Indicted on Murder Charges after Crash

By Andy Akock/WURY Story by mily.com

andle DMT who was driving an ambulance involved in a fatal coath of an seven commal charges, including murder and specifying a m the influence of intosecurits.

Tamm Brewer, 36, was belied the wheel when that coah took place in April 2008. The patient mode the ambulance, Volke Whelling, 54, died of her repuise Forn the work.

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An interhospital transport ? "Do no harm...."?

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EMS Safety

- 'patient safety' AND also
- 'provider' and 'public safety'

Very Important Principle

Ambulance transport safety is part of a SYSTEM, the overall balance of risk involves the safety of all occupants and the public



This IS a Transportation and Automotive Safety issue

Benefit of Safety

Any cost of addressing these issues is dwarfed in contrast to the huge burden of not doing so - in financial costs let alone the personal, societal, ethical and litigation costs

Some odd facts

- Ambulances are generally not built by the automotive industry
- Intelligent Transportation Systems (ITS), transportation safety engineering is not generally integrated into EMS systems
- Although all EMS systems have medical direction and oversight, it is rare for there to be transportation expertise oversight

Unique workplace

In vehicles

At roadside and other emergency scenes

The 'workplace' IS a vehicle







Absence of standards and oversight

- Challenges in identifying best practice
 Myriad of unregulated commercial
- products
- No safety performance standards
- Absent national safety oversight

What we need to consider, where is the 'bang for buck' in ambulance transport safety:



"Ambulance transport has a death toll...."

Carl Craigle EMT-P, Chief Platte Valley Ambulance

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Goals

- Standards for safety
- Policy based on Science
- Databases to demonstrate outcome



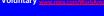
Ambulance Vehicle Standards??

- KKK?
- ► AMD?
- **FMVSS**?
- ►NFPA?

USA KKK ambulance purchase specifications GSA:KKK-A-1822F, Aug 2007 Specifications for the purchase of a Star of Life

Ambulance Static Pull test 2200 Lbs. static stretcher test in longitudinal, lateral & vertical No dynamic test for vehicle, occupants or equipment

No automotive test manikin Voluntary w



USA Ambulance Manufacturing Division (AMD) Ambulance Standards – August 2007

- No dynamic or impact test
- No automotive test manikin Mandates NO 'crumple zone'
- No impact tested anchorages for occupant restraint or equipment
 Internal, not independent





	USA Ambulances: FMVSS Exemption
	DEPARTMENT OF TRANSPORTATION National Highway Traffic Safety Administration
	49 CFR Parts 571, 572, and 589 [Docket No. 92-28; Notice 7] [RIN No. 2127-AB85]
	Federal Motor Vehicle Bafely Dawdards; Head Impact Protection
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O Any tanget located reary	and of a vertical plane 500 mm behind the seating reference point of the driver's seating position in an ambulance or a motor home

Q: What can emergency services loaders do in their own organizations to	while in the front of an andultance
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Patients must be in the over the shoulder harness, medics restrained in seat belts, equipment secured



What are the solutions?

- Training?
- Practice Policy?
- Transportation Systems Engineering?
- Automotive Engineering?
- Education of other road users???

Balance of concerns and risk during transport



- Response and transport time
- Clinical care provision
- Occupant safety/protection
- Public Safety

Safety Management

- A Safety Culture
- Protective Policies
- Protective Devices
- To prevent a crash
- + In the event of a crash
- Continuous Education and Evaluation

And very Predictable...

Intersections are lethal environments

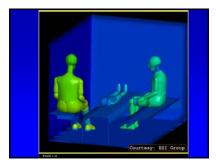
So.. The real world for an EMS vehicle approaching a red light

► You think they heard you...

- You know they must have seen you..
- And maybe they did
- But..
- There is NO way humanly possible that they could stop.....







The Crash Event - Crash Testing

An introduction

- What one needs to know
 What do the tests really mean
- And, what tests are meaningful

Intrusion vs Deceleration

Intrusion = vehicle to vehicle or vehicle to fixed narrow object

Deceleration = sudden stop - ie. sled test

Dynamic Safety Testing

- requires sophisticated, expensive equipment
- measurably demonstrates forces generated during collision
- accepted international standard for vehicle restraint systems













A few key words about restraint systems...

PPE from the stationary environment can be highly hazardous in the automotive setting

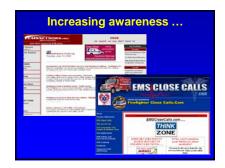




Being seated IN an automotive seat is what will protect you

Anything that allows or encourages you to get up out of your seat will also encourage you to be injured or killed – it is potentially lethal to be out of your seat in any fashion 4 or 5 point harnesses for sidefacing occupants are potentially lethal – and is in NO WAY SUPPORTED BY ANY DATA OR AUTOMOTIVE SAFETY EXPERTISE Rash of "Safety Concept" vehicles..... <u>Devoid</u> of substantive automotive safety engineering input or testing





What do we know now??

Intersection crashes are the most lethal

- There are documented hazards, some which can be avoided
- Occupant and equipment restraint with standard belts is effective. (Over the shoulder harnesses for patients should be used, with the gurney in the upright position where medically feasible)
- Some vehicle design features are beneficial automotive grade padding in head strike areas, seats that can slide toward the patient
- Electronic Driver monitoring/feedback systems appear to be highly effective
- Head protection??

Innovation

Safety concepts out there now

- Driver feedback technologies
- Tiered dispatch
- Enhanced ambulance vehicle design
- Intelligent Transport Technologies ITS
- New Safety Standards

What about changing driver behavior in the real world??

AN OPTIMAL SOLUTION FOR ENHANCING AMBULANCE SAFETY: IMPLEMENTING A DRIVER PERFORMANCE FEEDBACK AND MONITORING DEVICE IN GROUND EMERGENCY MEDICAL SERVICE VEHICLES

Nadine R. Levick, MD, MPH Maimentides Medical Center

REAL WORLD APPLICATION OF AN AFTERMARKET DRIVER HUMAN FACTORS REAL TIME ALDITORY MONITORING AND FEEDBACK DEVICE: AN EMERGENCY SERVICE PERSPECTIVE Nadire Levick Phacene Safety LLC

United States of Ar Larry Wiersch Michael E, Nagel

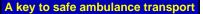
Purpose of 'Feedback box' Program

- Enhance Safety
- Improve Driver Performance
- Save Maintenance Dollars
- Aid Accident / Incident Investigation

How the Device Works

- Computerized monitoring device installed on each vehicle to measure parameters
- Each driver has individual key "fob"
- Data collected every second
- including: vehicle speed and performance, driver behaviors and emergency mode
- Auditory feedback of warning 'growls', and penalty tones
 Data downloaded automatically every day







Extensive Indirect cost savings

- Fewer out of service vehicles
- Improved transport times
- Decreased administrative lost in managing unsafe behaviors
- Decreased legal burden
- Automatic system wide data
- Insurance benefits

Other monitoring devices

- Primarily to record events during and immediately preceding a crash
- Give no driver crash prevention feedback
- Administratively burdensome
- Intrusive
- Not demonstrated to be as effective in improving vehicle maintenance costs or as effective in modifying driver behavior long term

You want a system that works!!

- Does the system really work
- Is it going to be a major burden on your staff to implement
- What are the real costs
- Are you going to have video of your company vehicle on you tube??

Visibility and lighting issues





So why is it...

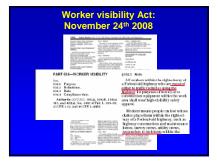
- That the EMS providers Were wearing navy blue one of the most
- difficult colors to see at night • Had no head protection, when all other emergency personnel at the scene did
- Had no protective clothing, when other emergency personnel at the scene did???



News we don't want to see

Caught On Video: EMT Struck By Car

(102) 2000m The car hit 45 year-old Capt. Stean Quindongo to violently it transhed the violativ and/stand and early him (high brough hit as: Quindongo, a 37-year veteran of the city's emergence medical exercises, was on the scene of a fire on Riverse have been the brons. Under a Menon when a citral car moved part prior to be a single of the city's emergence medical exercises the brons. Charles Menon when a citral car moved part prior beam for the citra single have hit out the thereas.

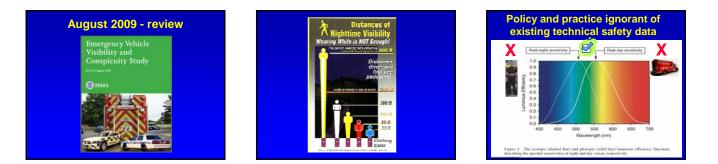
















Emergency Vehicles – Viewer Awareness

For a timely, appropriate and safe response

- Location
- SizeShape
- Speed
- Intended path













International approaches

The state of the art non-USA vehicles have NO squad bench nor the after market structural vehicle modifications that can potentially decrease crashworthiness integrity that were seen in study vehicles.

















High speed crash, rolled and the occupants (patient and medics) had only minor scratches



	JOURNAL	Andrewson and Angles and Angles and
	Local News	
	IRHA selected to test new a	ambulance
	New design smaller, more cost effic officials	zient, say health
	Wand Liter or	
out the Sprinter desig	gn to see if it could be a replacement to the o nson, the Sprinter design looks similar to del	nting a pilot project, giving the RHA's a year to summit Heat trac amourance design. livery vans, and boasts a whole new set of sa
and technology featur	res such as GPS	
	that makes it a lot easier for paramedics to b o tend to a patient," said Christenson.	be strapped in but still be able to reach all the
quieter ride. They als		ss maintenance, and have an overall smooth ed with new 'no-lift' stretchers, that eliminate r and out of the vehicle.
	Otherward and experient had be one polycomic result and rearry	erena ani kao ar canak insulter ani ny Loff desirat kaominina sain



Is safety crash tested by automotive experts



Unlike this vehicle



So....

- Which vehicle do you want to be in ?
 Which vehicle is the best for
- efficient, and effective patient care?Which vehicle provides optimal risk
- management ?
 What is the optimal fleet mix?





"Ripoff and Duplicate"

- Avoid reinventing the wheel at all costs
- Where are the best practices that we need to transfer knowledge from







Traffic Incident Management Systems (TIMS)

Released April 2008

FEMA, USFA, IFSTA

Covers setting up safe roadway incident work areas and using unified command at these incidents





Risk/Hazards

Predictable risks

- Predictable fatal injuries
- Serious occupational hazard
- Public safety hazards

What you can do now

- Have a written and implemented 'safety program' Secure all equipment
- Secure occupants with standard belts Don't drive through red lights/stop signs
- Use properly implemented "Feedback Boxes"

What do we know works...

- Vehicle Operations Safety Policies
- Squad bench lap seat belts
- Patient over the shoulder belts
- Securing equipment
- Forward and rear facing seating Some electronic technical devices
- Safety awareness
- **Cultural change**

Important Principles !

- 1. A culture of safety
- **Drive cautiously**
- Wear your belts & restrain all occupants
- Secure all equipment
- Integrate scientific data into your policies and procedures

- Unrestrained occupants and equipment are a potential injury risk to all occupants

Very Important Principle

Ambulance transport safety is part of a SYSTEM, the overall balance of risk involves the safety of all occupants and the public

small changes can make a **BIG DIFFERENCE**

PREPARE – TEACH – REACH – RESPOND Look at your own safety record

- Teach safety and hazard awareness
- Reach out with safety information to all your EMS providers
- Respond with the best safety practices

PREDICTABLE PREVENTABLE and **NO ACCIDENT**

Conclusion

- Conclusion

 EMS transport has serious hazards and safety
 issues
 Major advances in EMS safety research,
 infrastructure and practice over the past 5 years
 New technologies for vehicle design, occupant
 PPE and equipment restraint and driver
 performance are now available
 Development of substantive EMS safety
 standards is a necessity and a reality
 Failure to transfer knowledge from transportation
 and automotive safety is unacceptable and
 dangerous
 EMS is still way behind the state of the art in
 vehicle safety and occupant protection

And....

It is no longer acceptable for EMS to be functioning outside of automotive safety and PPE safety standards for prevention of and protection of EMS providers and the public from injury and death

Thank you! Any Questions??

Electronic handout available online http://www.objectivesafety.net

